

City of Stockton
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HELPFUL HINTS

Here is a list of helpful reminders if you feel your water bill or usage is too high.

1. Do you have a water softener? If so, how often does it cycle, or how old is it? (We've had this happen several times within the last year, one resident was going through 400 gallons **a day!**)
2. Do you have a leaky toilet? Including downstairs that does not get used very often.
3. During summer months did you do a lot of watering of flowers, grass, or garden, Did you leave a hose running accidentally?

If none of the above pertains to you then please check the following:

1. Prior to going to bed for the evening, read the water meter. The meter reading should remain the same when you wake the following day. (Keep in mind if you own a water softener it may run in the early a.m. If the water softener cycles within this time it will show the amount of gallons used to help calculate the period's for just that softener.)
2. Read the meter at a specific time of the day that is convenient for you. 24 hours following read the meter again to determine the usage. Does this compare to prior period usages?
3. Depending on water meter style, a red triangle or shape is located on the meter, when viewing the meter and all is shut off, the red spinner should remain still.

Water Meters are generally 99.99% accurate.

If you still feel there is a problem, please call the City Office during regular business hours at 507-689-2005 and the maintenance supervisor will directly work with you to help with these issues in a timely fashion.

Basic water service charges are as follows: \$5.50 per 1,000 gallons used per month, plus a base fee of \$11.00. All residents not reading their meters will be charges \$20.00.

Thank You

Bethany Winchester
City Clerk/Treasurer